



Results That Matter Team

Strategic Performance Management

The Results That Matter Team helps clients improve and innovate through strategy management, performance management, and quality improvement, and by engaging partners more effectively. Our signature methodologies are based on best practices gathered from innovative organizations and communities across the U.S. and abroad.

We offer consulting and training in:

- Balanced Scorecards for Organizations, Collaborations, and Communities
- Strategic Planning
- Community Health Improvement Planning
- Performance Measurement
- Quality Improvement
- Prerequisites for Public Health Accreditation
- Performance Auditing & Evaluation
- Performance Management Systems
- Community Engagement for Results that Matter

Our Community Balanced Scorecard (CBSC) Tools

Public health leaders can manage the complexity of collaborative initiatives using CBSC tools to clarify strategy, partner roles, and performance targets while keeping all partners focused on the ultimate goal: measurable, sustainable improvement in community health. Clients have used these tools for strategic planning, community health improvement planning and implementation, and preparing for accreditation.

Our Team includes winners of the American Society for Public Administration's Lifetime Achievement Award for Performance Measurement Practice, NACCHO, ASTHO, and PHF consultants, authors of acclaimed books on performance management and community governance, and government and nonprofit leaders.

For more information: Contact paul@RTMteam.net

Or visit us on the web at: RTMteam.net

